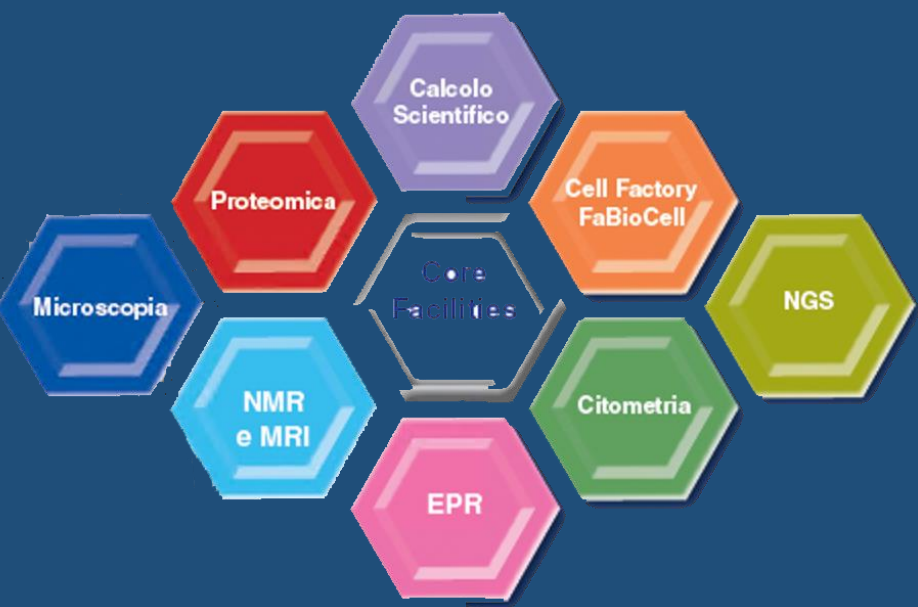


# Organization and benchmarking of the FAST core facility at Italian Institute of Health

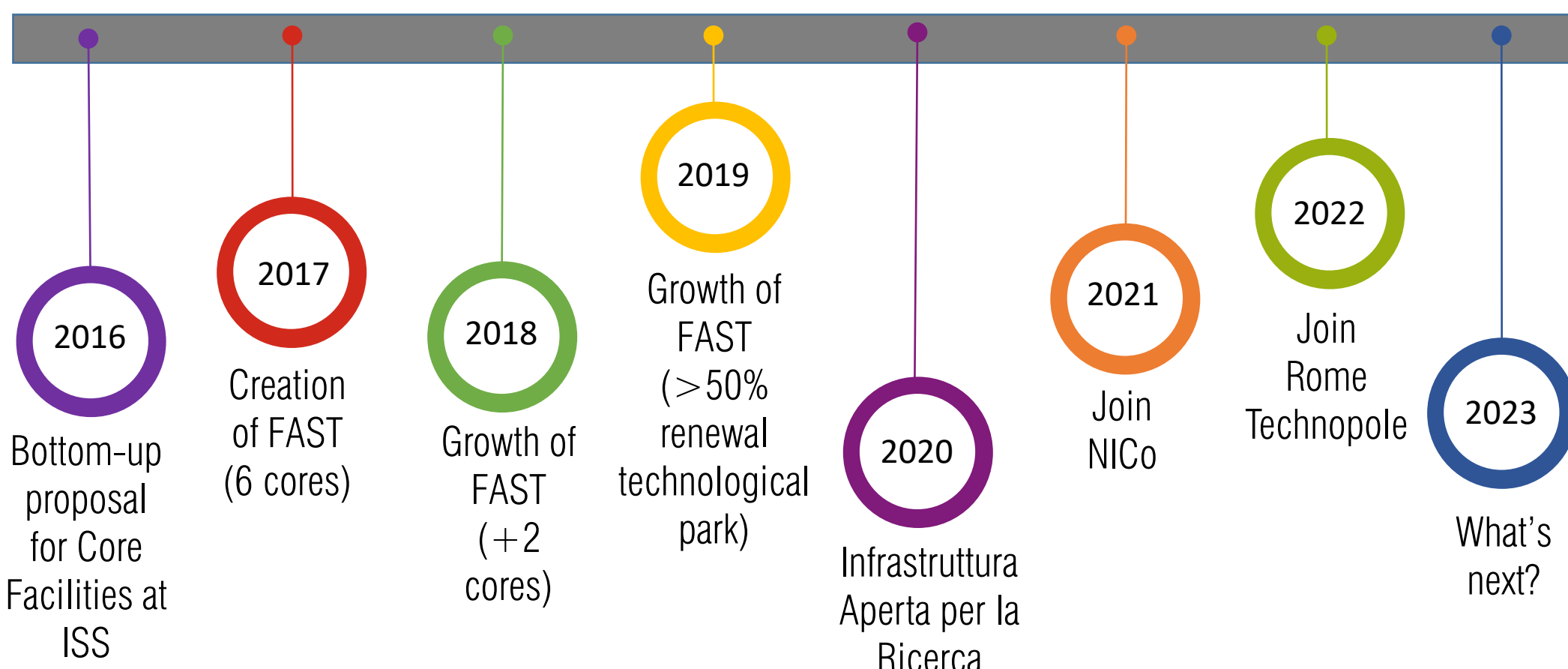
Paola Fattibene, Rossella Canese, Elisabetta Pizzi, Marco Crescenzi, on behalf of FAST



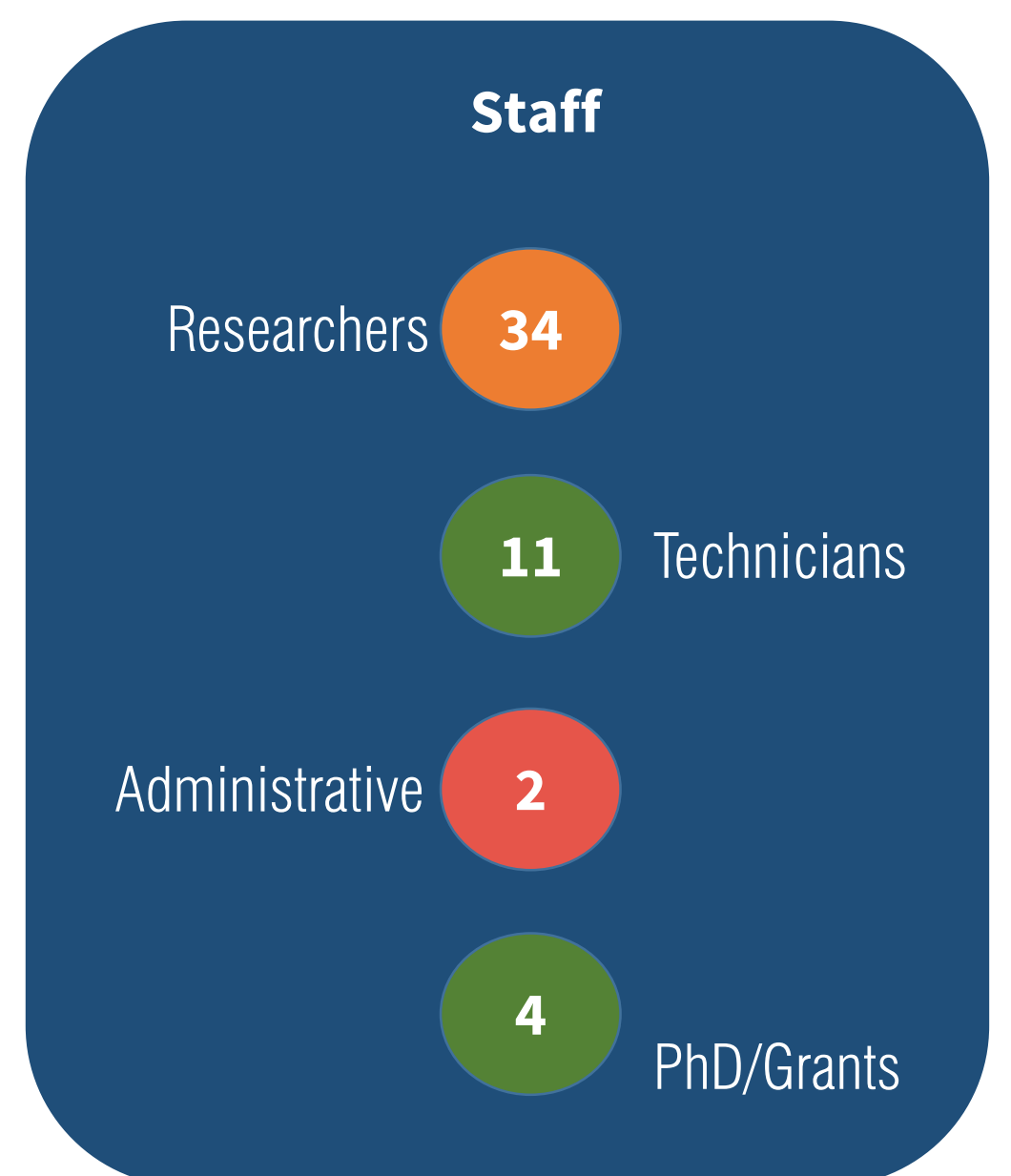
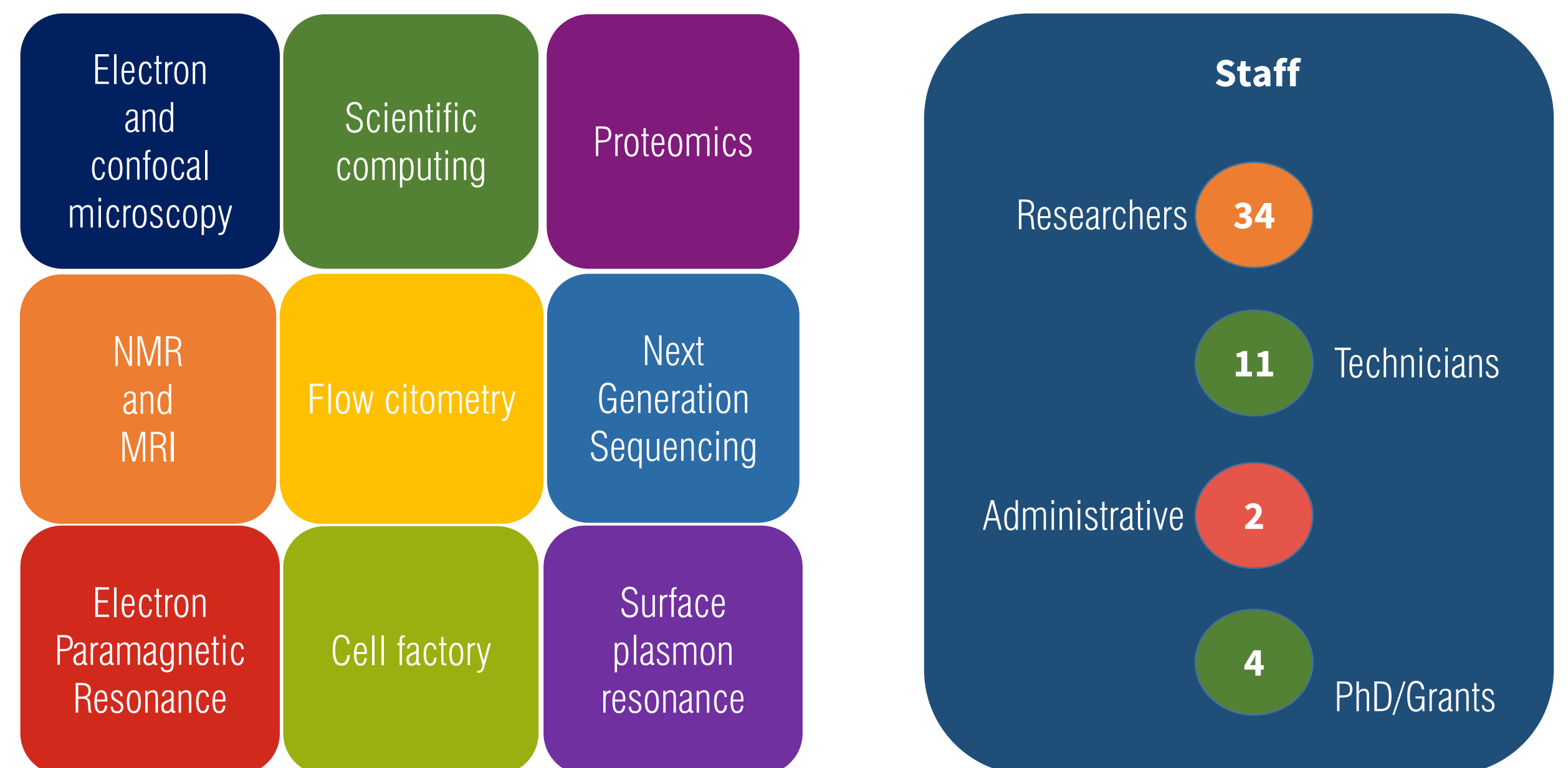
FAST is the Core Facilities at ISS: Aricò E., Bertuccini L., Boe A., Bortolin E., Bruno M., Camerini S., Carella C., Carlei D., Carollo M., Casella M.L., Castiello L., Cecchetti S., Cenci A., Chirico M., D'Agostino G., De Angelis C., Della Monaca S., Ferrigno A., Fratini F., Frustagli G., Iorio E., Iosi F., Le Pera L., Libri V., Magnone C., Marra M., Martini L., Megliorini L., Messineo V., Monque D., Montefiore E., Palombelli G., Pasquini L., Pietraforte D., Pietrantonio A., Pisanu M.E., Quattrini M.C., Ruspantini I., Sanchez M., Santodonato L., Signore M., Singh T., Spadaro F., Stendardo G., Tirelli V., Torrieri Di Tullio L., Zini M.

FAST is the Core Facilities at the Istituto Superiore di Sanità (ISS), the leading research, control and technical-scientific consultancy center in the field of public health in Italy, with the goal to protect citizens' health.

FAST is a centralized shared resource that provides access to instruments and technologies, as well as expert consultation, to scientific researchers.



## ORGANIZATION



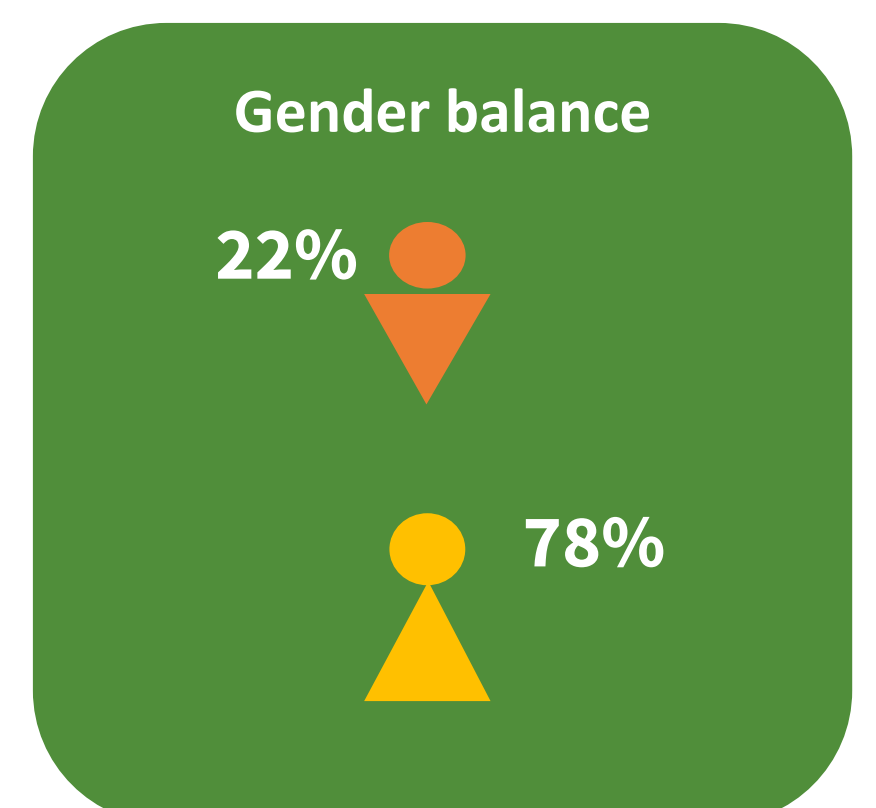
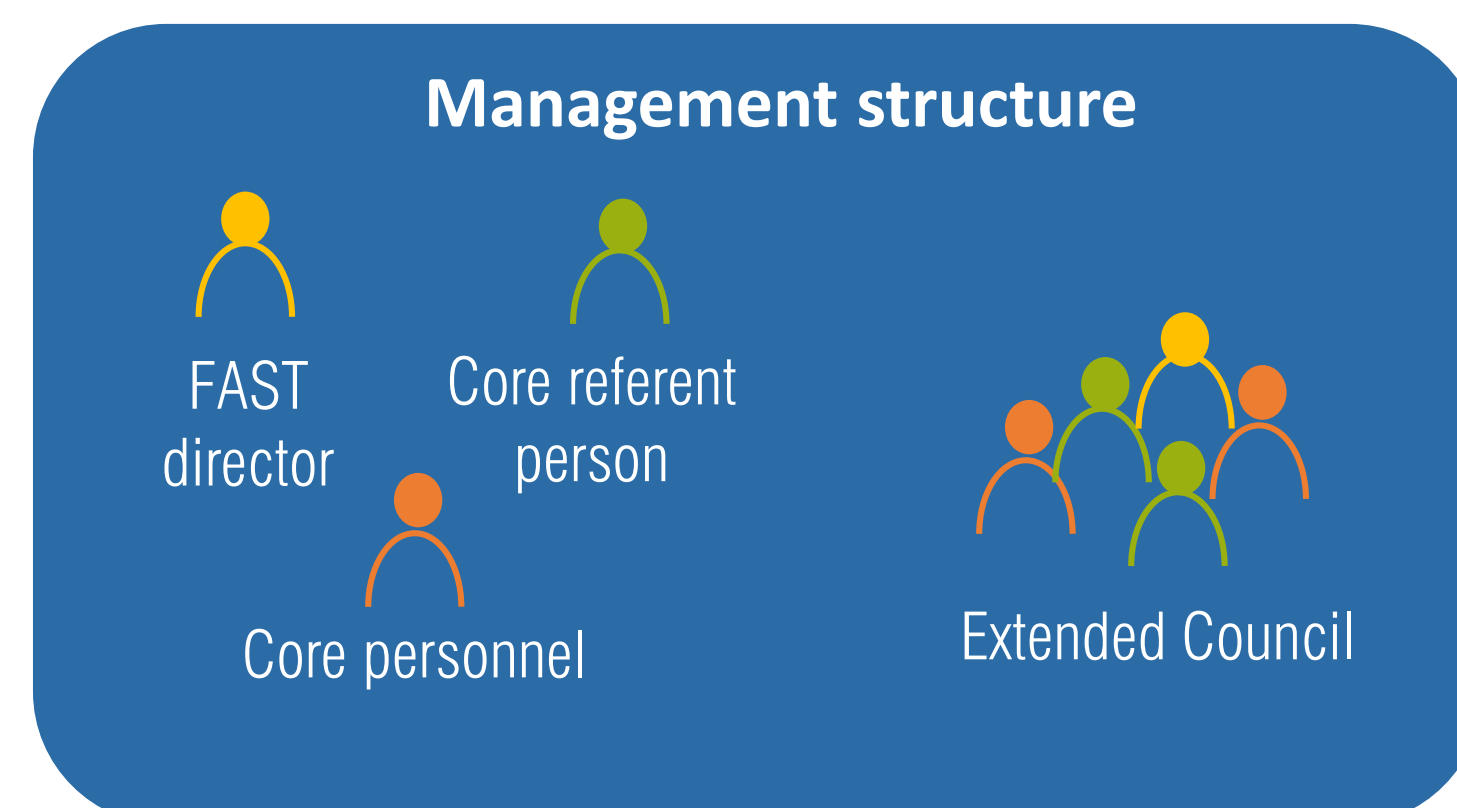
## BUSINESS MODEL

### Service to users:

- scientific collaboration
- pure service
- unassisted use

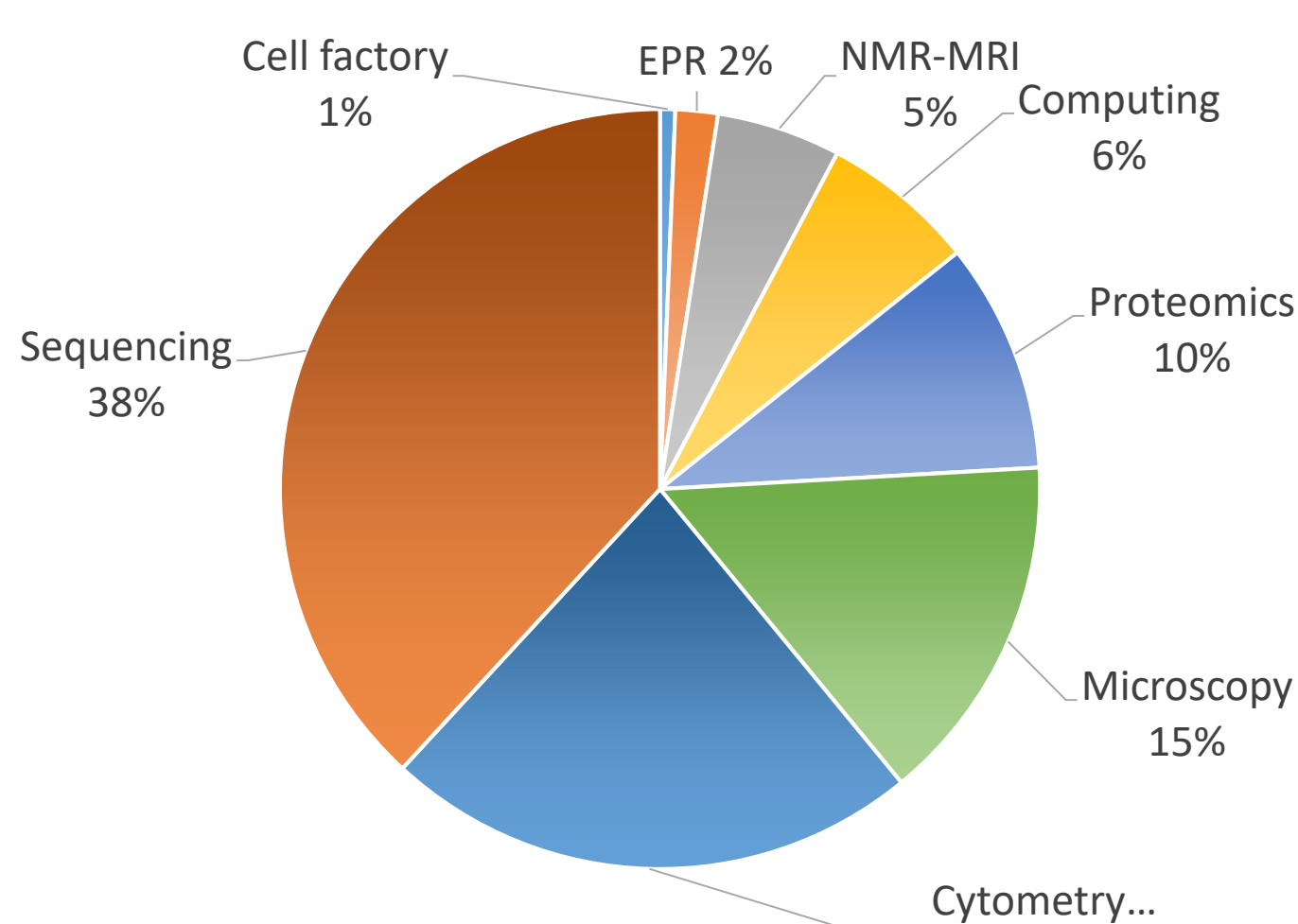
### Users' payments

- internal users: in-kind payment (consumable costs)
- external users: in-cash payment

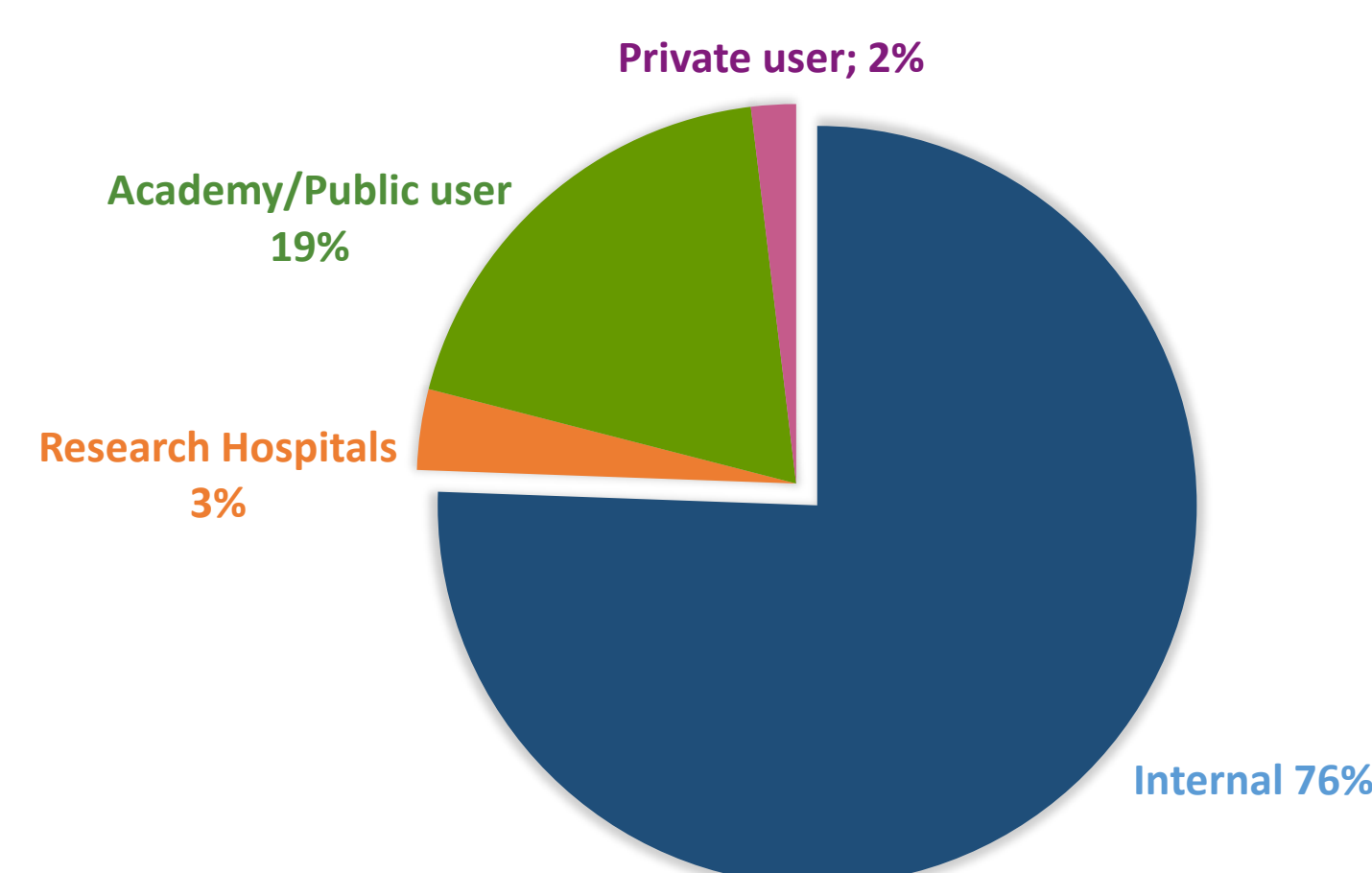


## SCIENTIFIC ACTIVITY

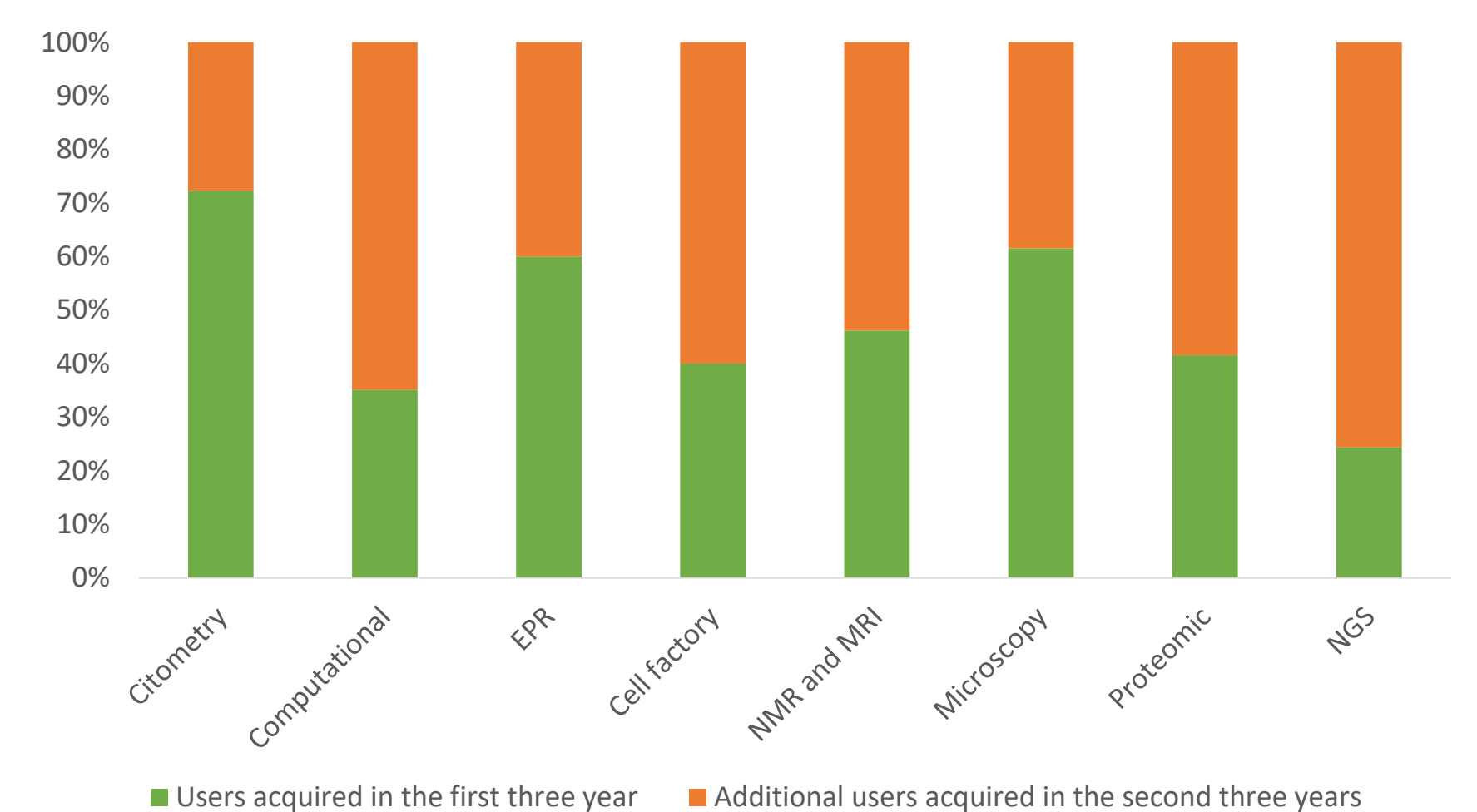
### SERVICES PER YEAR



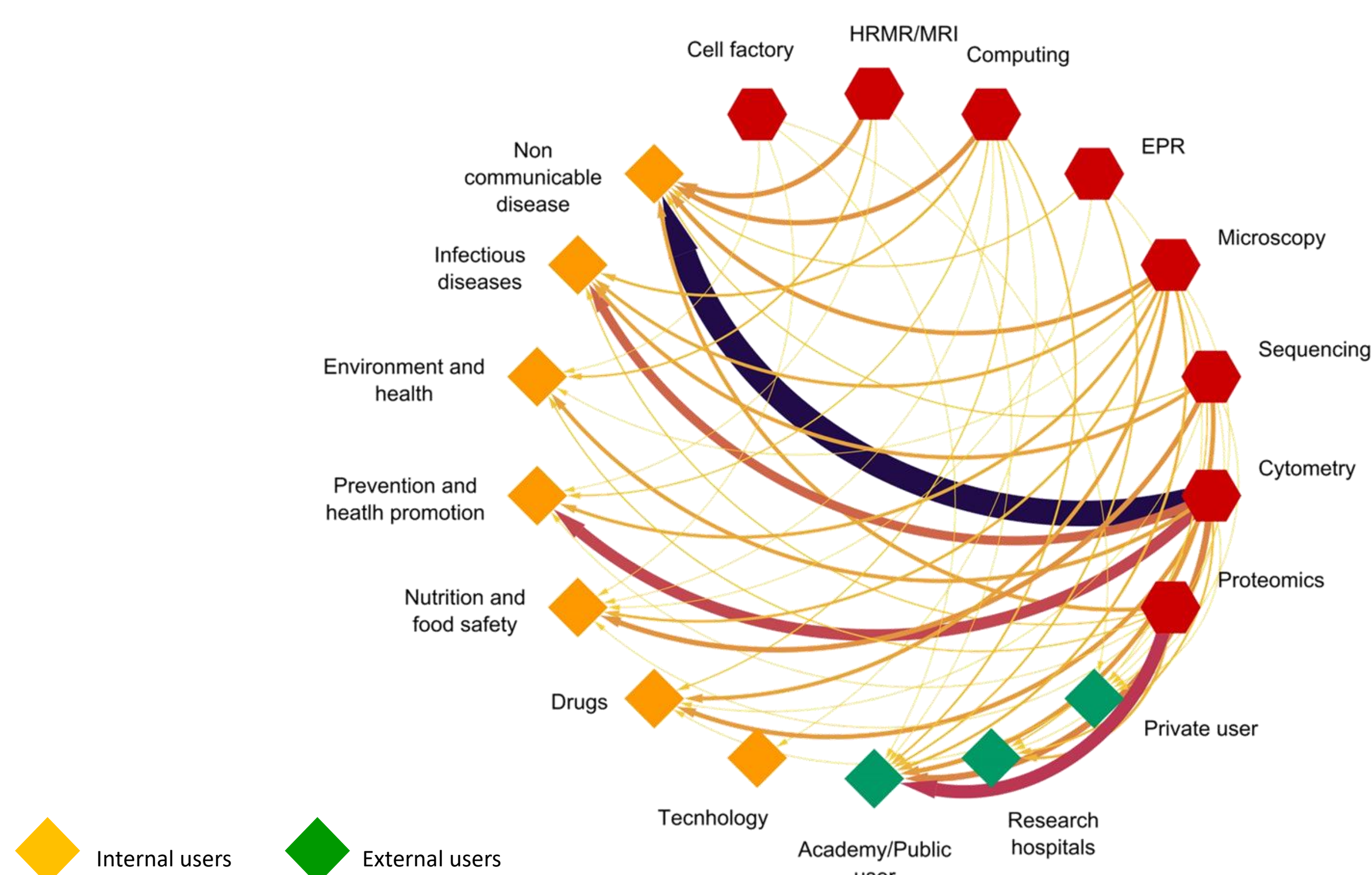
### CATEGORIES OF USERS



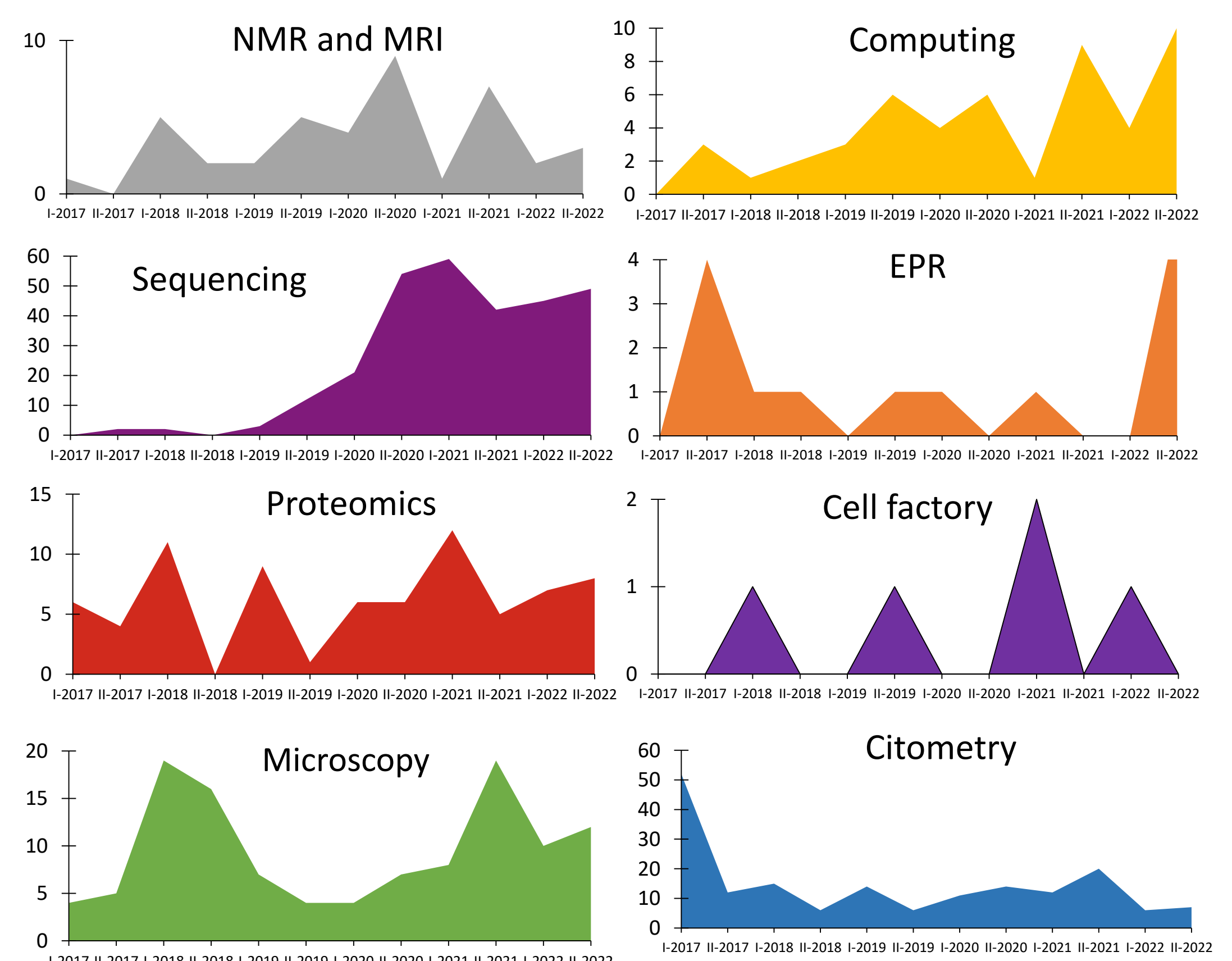
### USER DISTRIBUTION AMONG CORES



### INTERACTIONS WITH USERS



### TREND OF SERVICES WITH TIME



## INTERNAL SURVEY

We have started an internal survey with interviews carried out in the single cores. 50% of cores have been interviewed. We are exploring several aspects. The aspects highlighted as the more critical have been:

1. Balance research and service
2. Data management
3. Funding
4. Career development
5. Communication and visibility
6. Internal organization